



**HEART** فريق الإغاثة والتعزيز الإنساني

Humanitarian Empowerment and Relief Team



# HEART's Humanitarian Overview Report 2024 -2025

Dated January 15, 2026

## Organizational Overview

**HEART – Humanitarian Empowerment and Relief Team**, is a Sudanese humanitarian organization established to support vulnerable populations affected by conflict, displacement, and humanitarian crises across Sudan. The organization focuses on protection, health, community resilience, and livelihood support, with particular attention to women, children, persons with disabilities, the elderly, and other vulnerable groups.

HEART works with internally displaced persons (IDPs), host communities, refugees, returnees, and other populations affected by conflict and displacement, contributing to humanitarian response efforts and supporting pathways toward resilience and durable solutions.

## Institutional Development

During the past year, HEART focused on strengthening its institutional foundation and operational readiness. The organization established its governance and management structures, developed key operational policies, and built systems to support transparent and accountable humanitarian programming.

Core policies developed include safeguarding and protection from sexual exploitation and abuse (PSEA), financial management procedures, procurement processes, and internal accountability mechanisms aligned with international humanitarian standards.

HEART also strengthened its financial management systems, including budget tracking, expenditure monitoring, and donor reporting templates to ensure responsible financial management.

## Programmatic Focus

**HEART’s humanitarian programming focuses on the following key sectors:**

- ❑ Protection and safeguarding services for vulnerable populations, with special focus on child protection.
- ❑ Sexual and reproductive health services and maternal health support
- ❑ Community-based health promotion and HIV/AIDS awareness.

- ❑ Support to internally displaced persons (IDPs) and host communities.
- ❑ The organization prioritizes interventions in displacement settings and conflict-affected areas where humanitarian needs are most acute.

### **Technical Capacity**

HEART's health programming benefits from strong technical leadership with specialized expertise in public health, reproductive health, and HIV/AIDS. The organization is supported by professionals holding advanced academic qualifications in Reproductive Health, Food and Agriculture, and Public Health with specialization in HIV/AIDS.

This expertise enables HEART to design evidence-based and culturally appropriate health interventions in both humanitarian and development contexts, particularly in displacement settings.

### **Collaboration and Partnerships**

During its institutional development phase, HEART engaged in collaborative initiatives and knowledge-sharing activities with humanitarian actors and local civil society organizations.

This includes engagement and collaboration with organizations such as Sahari Organization for Development, with whom HEART shares experience in community-based humanitarian initiatives and capacity development. These collaborative efforts have contributed to strengthening local humanitarian networks and promoting coordinated responses to the needs of conflict-affected populations.

Such partnerships reflect HEART's commitment to working within broader humanitarian coordination frameworks and supporting locally driven humanitarian action.

### **Public Communication and Transparency**

To ensure transparency and public engagement, HEART regularly communicates updates about its activities, organizational developments, and humanitarian priorities through its official website and social media platforms.

**Information about the organization's work can be accessed through:**

Website:

<https://heart-sudan.org>

Official Facebook page:

<https://www.facebook.com/share/p/1ATMzHZqYj/>

## **Strategic Priorities**

Looking ahead, HEART aims to expand its operational capacity and humanitarian programming in Sudan through:

- ▣ Strengthening partnerships with UN agencies and international NGOs.
- ▣ Expanding protection and health programming in displacement settings.
- ▣ Developing comprehensive MEAL (Monitoring, Evaluation, Accountability, and Learning) systems.
- ▣ Scaling up community resilience and livelihoods initiatives.
- ▣ Publishing a comprehensive annual report as operational activities expand.

Through these efforts, HEART seeks to contribute meaningfully to humanitarian response and support vulnerable communities in Sudan to move from crisis toward resilience and recovery.